

112 Hutt Road, Petone
Ph. 04 566 8396
Fax. 04 566 8394
sales@flooringwarehouse.co.nz
www.flooringwarehouse.co.nz

Our Commitment **TO YOU**

As a client of Flooring Warehouse we want you to know that you can expect the following standards from us...

1. Professional, friendly, courteous and totally awesome service. You will be respected as a person and never taken for granted.
2. An honest and "up-front" approach at all times.
3. Pride in what we do. Your perception is important to us.
4. Our exceptional quality products and design will add significant value to your home.
5. Best quality and value for money tailored to your budget, giving you maximum enjoyment from your new flooring.
6. Communications with us will always be acknowledged as soon as possible. We will communicate with you frequently to ensure you are always fully informed.
7. Our Team will always be mindful of your needs, and will offer suggestions to add to the look of your flooring and save you money.
8. We continually strive to push the leading edge of flooring and installation. Your ideas, comments and suggestions are invaluable to our continual ongoing improvements. If we make a mistake please let us know and we'll correct it quickly and take it into account for next time.
9. We love referrals! If you refer your friends and colleagues to Flooring Warehouse, feel assured they will also receive Our Commitment, so you can feel good about referring.

Rob Meynell & Rebecca Meynell-Leenderts